

# MONEY BACK GUARANTEE

## DOGS LOVE THE TASTE OF FISH

We are confident that your dog will love the deliciously fishy taste of Fish4Dogs, but on the off chance that they don't we are happy to refund the cost of your 1.5kg bag of Fish4Dogs complete food.

This is available to customers who have **brought directly from Fish4Dogs either by phone, from our own website ([www.fish4dogs.com](http://www.fish4dogs.com)) or from a stand at one of the many dog shows** we attend and it **only applies to 1.5kg bags of food**. If your furry friend doesn't enjoy our complete food, simply complete the form below and send, with the empty bag to:

**Money Back Guarantee, Fish4Pets Ltd, Ocean House, Rushock Estate, Rushock, Droitwich Road, Worcestershire, WR9 0NR.**

Refunds will be made by BACS and paid within 28 days from receipt of completed form and empty bag.



NAME

ADDRESS

POST CODE

EMAIL

PURCHASE METHOD

WEB

SHOW

PHONE

ORDER No.

PURCHASE PRICE

REASON FOR RETURN

### YOUR ACCOUNT DETAILS

NAME ON ACCOUNT

BANK NAME

SORT CODE No.

ACCOUNT No.

**Terms & Conditions:** 1) This refund applies only to Fish4Dogs Complete Food 1.5 Kg. 2) We will refund the cost of one bag only and one refund per household. 3) This only applies to food brought directly from Fish4Dogs either at shows, over the phone or from our own web site at [www.fish4dogs.com](http://www.fish4dogs.com). We are not able to refund you the purchase price of foods brought from retailers or online through websites other than our own. 4) To claim your refund you must post back this completed claim form and the empty bag. 5) Proof of postage cannot be accepted as proof of receipt. 6) Claims must be made within 28 days of purchase. 7) We will refund you the delivered cost of the food. Other costs such as return postage are not refundable. 8) This does not affect your statutory rights. 9) Fish4Dogs reserve the right to change T&Cs or withdraw the offer at our discretion.

